

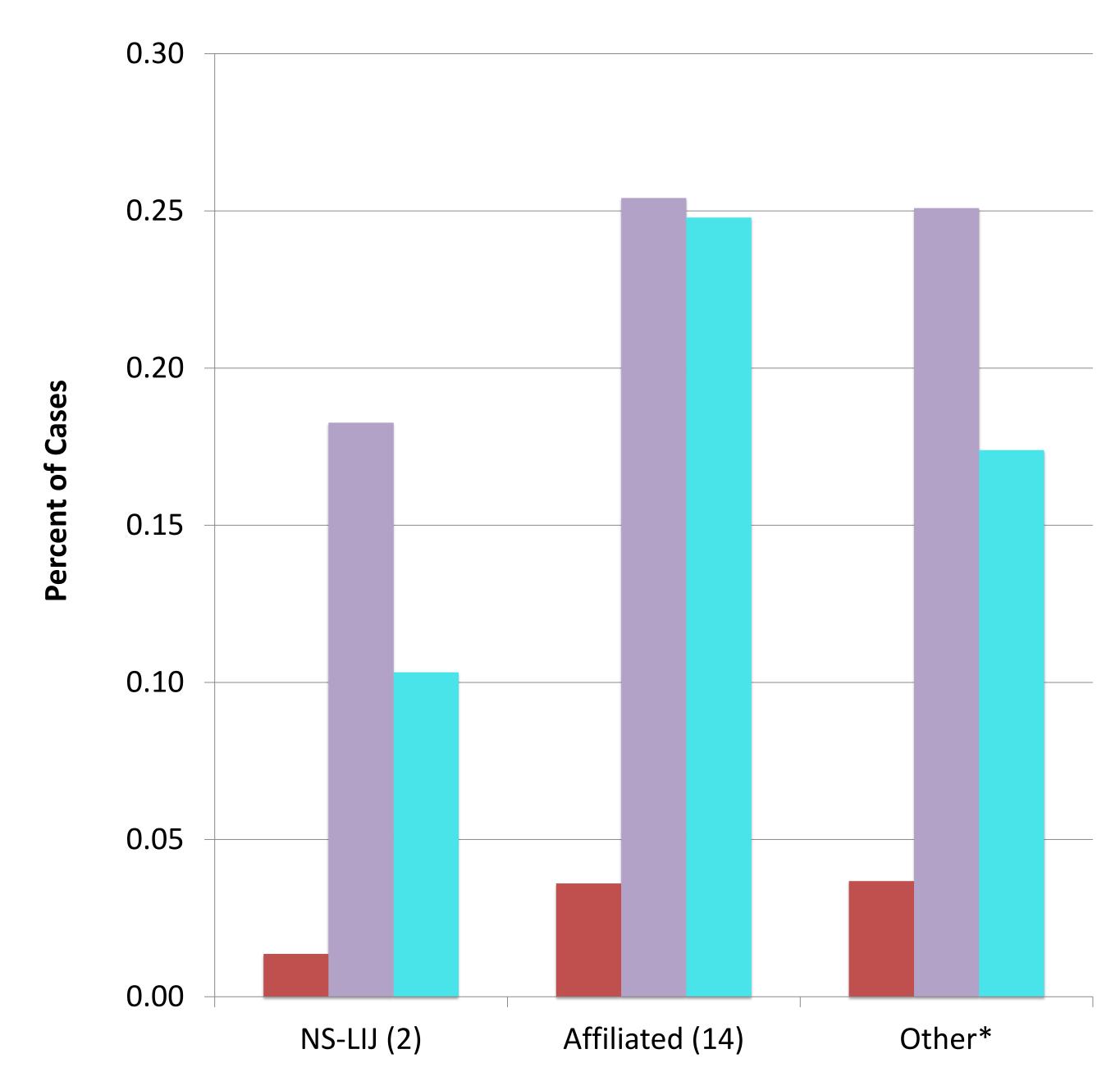
Objectives:

Develop an internship to opportunities for physicians as healthcare leaders and to better understand the intersection of business and medical decision making that takes place in a corporate structured Health Care System.

Resources:

The executive leadership of NS-LIJHS allowed me to observe and participate in various administrative projects.

Department of Strategy & Planning I utilized Medicare data provided to NS-LIJ Health System to create an analytic tool to determine the quality of Skilled Nursing Facilities in our region. One example of our findings is highlighted below:



These types of analyses are being combined with other metrics to better understand the relationship between the NS-LIJ Health System and its partners in healthcare in order to reduce costs, and improve quality.

Administrative Internship AJ Blood

Acknowledgements: Dr. Lawrence Smith, Dr. Jeremy Boal, Dr. Marc Napp, Dr. Kris Smith, Jeff Kraut, Howard Gold, Dr. Jerry Hirsch, Alan Murray, Patrick Tong

Avg. Mortality at SNF

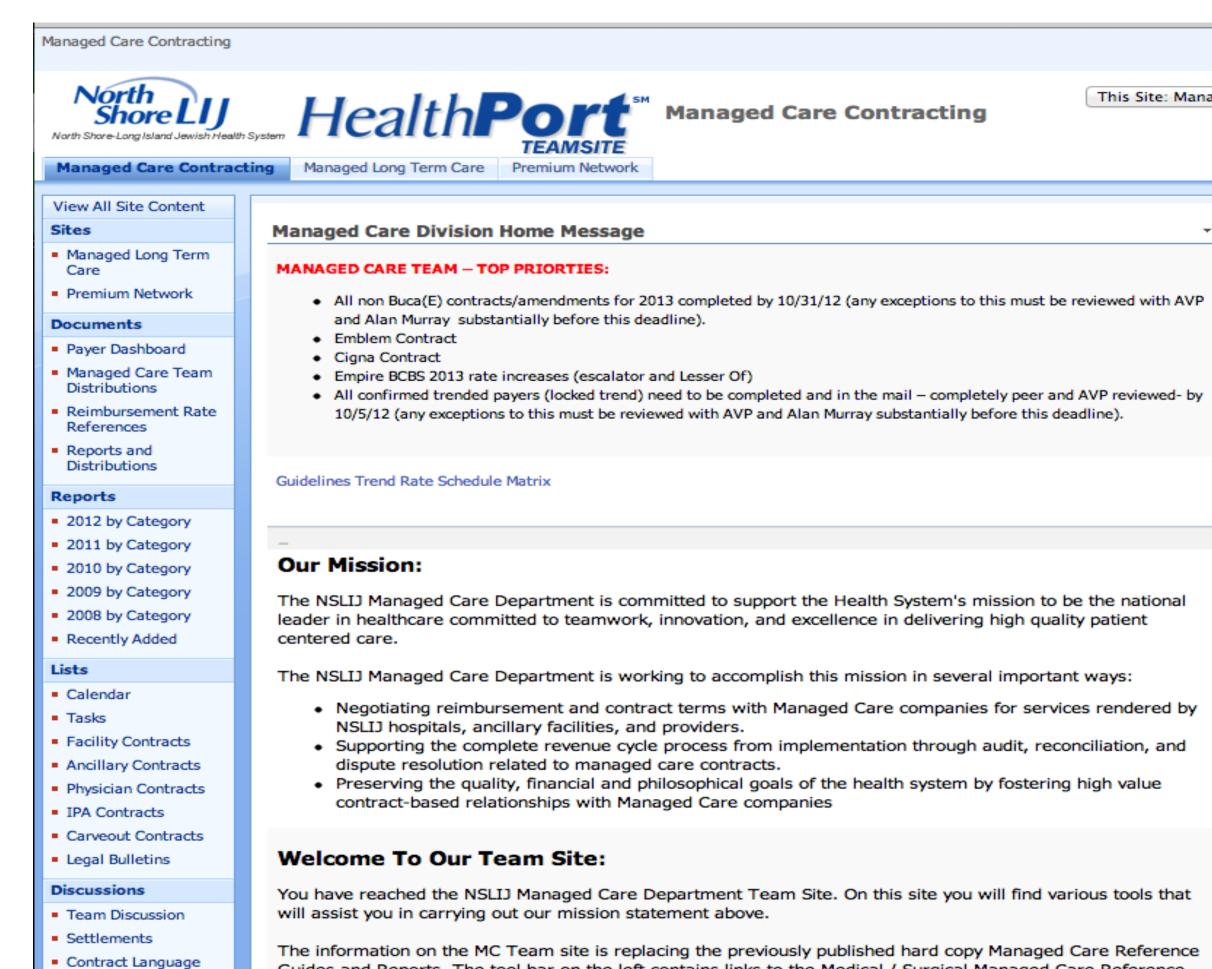
Library

Recycle Bin

Avg. Readmits

Avg. Mortality on Readmit

Managed Care I developed a Sharepoint Website for the Managed Care Team as a management tool that streamlined communication and fostered collaboration within the department. This also allowed for the orchestration and implementation of a long-term strategic plan for contract negotiation and workflow.



Guides and Reports. The tool bar on the left contains links to the Medical / Surgical Managed Care Reference Guide, the Managed Care Reports, the Behavioral Health / Substance Abuse Reports and the Ancillary Reports by year.

In the center of the page you will find Managed Care Contracting Announcements where any and all recent announcements and report updates will be posted. Directly below the announcements you can locate the links for Managed Care Reports for the current year

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Welcome Blood, Alexander (ABlood) - My Links This Site: Managed Care C 💠 Advanced Search Site Actions -Calendar Sunday, October 28, 2012 **Useful Links** Edit URL Aetna Dashboard Affinity Dashboard CIGNA Dashboard Cuatro Access Medicare Dashboard ElderPlan Dashboard Emblem Dashboard Empire Blue Cross Blue Shield Dashboard Health Net Federal Services Dashboard Island Group Administration Dashboard Neighborhood Health Providers dba Suffolk Dashboard UnitedHealthcare Dashboard Wellcare Dashboard Add new link 2011 In-Patient Annualized Revenue Covered Lives Contact

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Once a UnitedHealthcare nember in 2013, you will and resources, along with reliable health and wellness information. Go to: NorthShoreLIJ.com/ EmployeeHealthPlan.com > My UHC. Once you register you can:

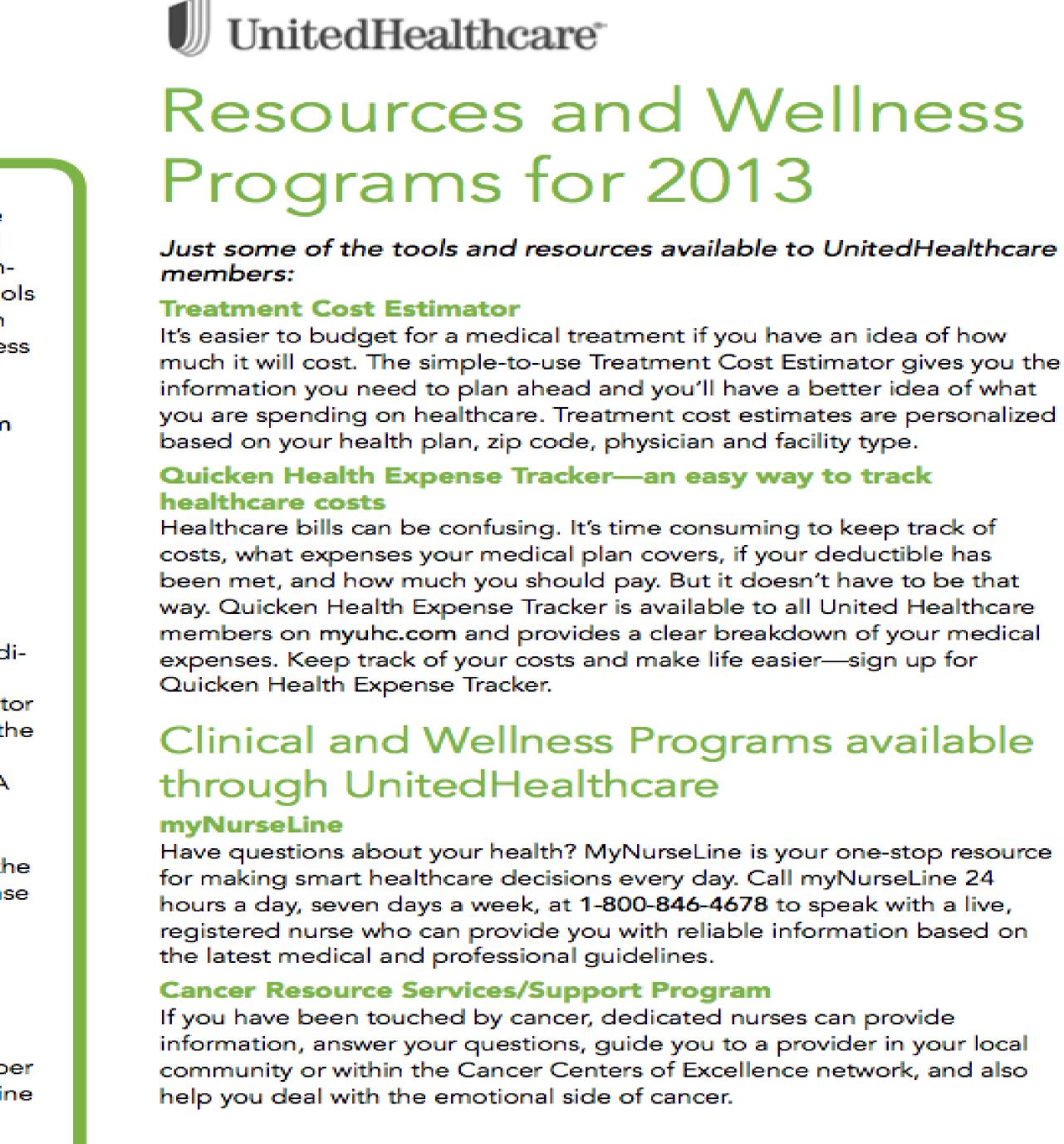
- Request or print ID cards, track claims and claim payments
- View your account balances
- Project your future medical expenses with the Treatment Cost Estimator tool. You can also use the Estimator Tool to help you calculate 2013 FSA pre-tax contributions.
- Keep track of your healthcare costs with the Quicken Health Expense Tracker tool
- Chat with a live nurse And more!
- MyNurseLine
- To take advantage all of UnitedHealthcare's member programs, call myNurseLine at 1-800-846-4678.

Comments: Health System.



Business Development

As a way to integrate my experiences, I participated in the development of the United North Shore-LIJ Health System Insurance product, launching Jan. 2013.



(contiuned on next page)

-A framework was established for an Administrative Internship within the leadership network of the NS-LIJ

-The work on my various projects provided an opportunity to learn how to critically analyze quality metrics and incorporate information technology in the planning of health system strategy.

-Through this experience, I have developed a better understanding of healthcare's complexity, from both operational and planning perspectives. The novel tools created will help NS-LIJ Health System position itself to adapt to an ever-changing healthcare landscape.