



## To Tweet or Not to Tweet?

Why you should join the healthcare e-conversation



@NinaVincoffMD

## Nina S. Vincoff, MD

Chief, Division of Breast Imaging
Chief, Ambulatory Strategy & Patient Experience
Northwell Health Imaging

Assistant Professor of Radiology

Zucker School of Medicine



@KapoorMedED

## Sandeep Kapoor, MD, MS-HPPL

Director, SBIRT

**Northwell Health** 

Assistant Professor of Medicine
Assistant Professor of Emergency Medicine
Zucker School of Medicine





# **Workshop Outline**

- Introductions + Workshop Overview
- Social Media in Healthcare
- Your brand and Your strategy
- Social Media for Women in Medicine
- How/Why I personally use Social Media
- Q&A Open Discussion
- Bonus: Professional Profile Pics!





# THINK • PAIR • SHARE

	What does my				
Question	What do <pre>L think about it?</pre>	<u>partner</u> think about it?	What will we share?		

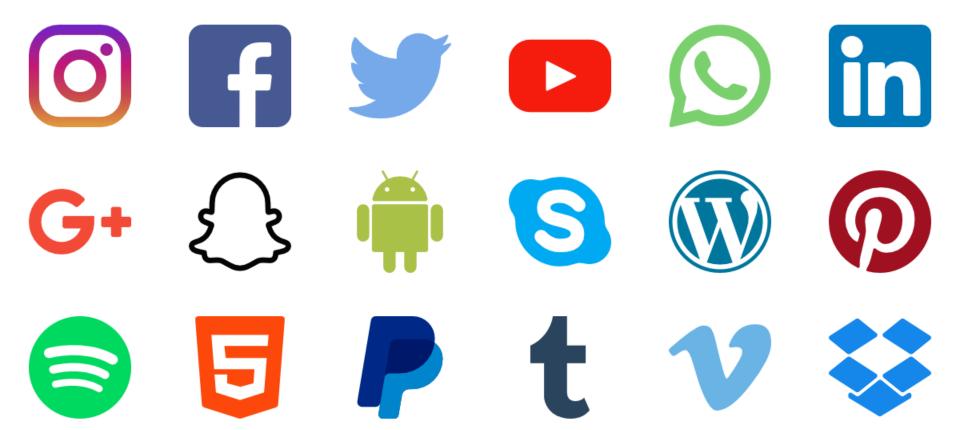
When you think of Social Media, what **reasons** do you/others join and use?







# Landscape of Social Media







# Your BRAND

# Your STRATEGY





# THINK • PAIR • SHARE

What does my
What do partner think What will
Question I think about it? about it? we share?

What is your **BRAND**?

**FOUR** words that describe who you are Professionally/Personally





# My BRAND



Sandeep Kapoor, MD, MS-HPPL

@KapoorMedEd

Screening, Brief Intervention, and Referral to Treatment @NorthwellHealth -Addressing Substance Use as Part of Usual Care -comments are my own #NorthwellSBIRT

# My STRATEGY





# Addressing Substance Use as Part of Usual Care





For more information: sbirtinfo@northwell.edu



Tweets 587

Following 469

Finned Tweet

Followers

340

Likes 3,393 Moments 0

Lists

Edit profile

#### Sandeep Kapoor, MD, MS-HPPL

@KapoorMedEd

Screening, Brief Intervention, and Referral to Treatment @NorthwellHealth -Addressing Substance Use as Part of Usual Care -comments are my own #NorthwellSBIRT

Northwell Health -- New York

#### Tweets & replies Tweets

Media



Sandeep Kapoor, MD, MS-HPPL @KapoorMedEd - 14 May 2018 Freshly posted! "Empathy: Back to Basics to Address Today's Real World" -- TED Talk at #NatCon18 youtu.be/670bhG4Odpw A huge personal #milestone and absolute #honor.

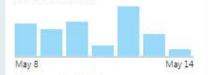


Sandeep Kapoor TED Talk at NatCon18

youtube.com

#### Your Tweet activity

Your Tweets earned 11,440 impressions over the last week



View your top Tweets





## From



# hatred



to

Strategic Utilization

@ Northwell

Health

### Northwell Health

Division of General Internal Medicine
Department of Emergency Medicine
Department of Psychiatry & Behavioral Health
Department of Pediatrics
Department of Obstetrics and Gynecology
Opioid Management Steering Committee (OMSC)
Center for Addiction Services and Psychotherapy
Interventions Research (CASPIR)



## Hofstra/Northwell

Donald and Barbara Zucker School of Medicine
Donald and Barbara Zucker School of Graduate Nursing





## **Center on Addiction**

New York State <u>Office of Alcoholism</u> and <u>Substance Abuse Services</u> (OASAS)

<u>Substance Abuse and Mental Health</u> <u>Services Administration (SAMHSA)</u>



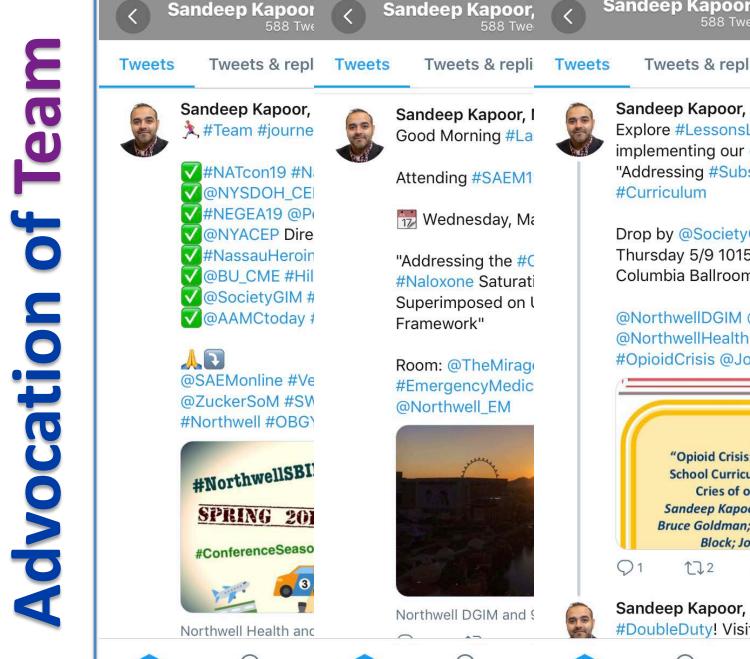


A Program of the New York State Office of Alcoholism and Substance Abuse Services









8:41 / Verizon 🗢

8:40 A III Verizon 🛜 8:42 AM \* 100% - +

Sandeep Kapoor, MD, MS-H... 588 Tweets

Tweets & replies

Media

Likes

Sandeep Kapoor, MD, MS-HPPL · 5d Explore #LessonsLearned in implementing our @ZuckerSoM "Addressing #SubstanceUse" #MEDeD

Drop by @SocietyGIM's #SGIM19 Thursday 5/9 1015am #Hilton DC -Columbia Ballroom

@NorthwellDGIM @Northwell EM @NorthwellHealth #NorthwellSBIRT #OpioidCrisis @JoeCMD @TomMcGinn4



Sandeep Kapoor, MD, MS-HPPL

#DoubleDuty! Visit #NorthwellSBIRT



■ Verizon 🤝















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Tweets & replies



**Tweets** 

Sandeep Kapoor, MD, MS-... · 4/27/19 Thank you #NassauCounty #Heroin #Prevention #TaskForce for the kind invitation to present and moderate yesterday. Packed room full of #agentsofchange!

Media

Likes

#inthistogether #Hope @ZuckerHillside @ZuckerSoM @NorthwellDGIM @Northwell\_EM @NorthwellHealth @MarySilberstein @Rak61Kent





172





Sandeep Kapoor, MD, MS-... · 4/2
Great forum by @NYACEP with NY
#EmergencyMedicine Directors exploring

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Ill



**Tweets** 

Tweets & replies

Media

Likes



#Bipartisan legislation introduced in the House to remove restrictions on prescribing #buprenorphine, effective med in treating #opioidusedisorder.

Mainstreaming #Addiction Treatment Act (H.R.2482) would eliminate requirement to obtain a waiver from #DEA

#### thenationalcouncil.org/capitol-connec...



# **Politics**

Debates

**Trolls** 

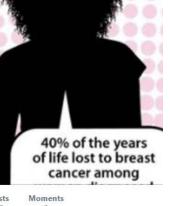
# WHY SHOULD WOMEN





Breast cancer occurences increase with age





Tweets 1.067

Following 903

Followers 1,402

Likes 2,578 Lists

#### Nina Vincoff MD

@NinaVincoffMD

Chief of #Breastlmaging & Chief of Ambulatory Strategy and #PatientExperience @NorthwellHealth. Haiku Poet. Tweets are my own. #PFCC

Manhasset, NY



Tweets & replies Media Tweets

♣ Pinned Tweet

Nina Vincoff MD @NinaVincoffMD · 2 Jun 2018

My thoughts on the confusion about #mammography and #breastcancer #screening guidelines

#endtheconfusion

@Breastlmaging @MammoSaves



#### Are Mammogram Guidelines Confusing You

When should you start getting mammograms? Our radiologist decodes the conflicting (and confusing) quidelines.

https://t.co/p9M6KfWoO9







#### Dr. Paula Gordon

@DrPaulaGordon Follows you

Breast radiologist. Patient advocate. Clinical Professor at the University of British Columbia.

- O Vancouver, British Columbia
- Ø orderofbc.gov.bc.ca/2013-recipient...
- Joined February 2014

Tweet to

Message



#### Show this thread



#### Dr. Paula Gordon @DrPaulaGordon · Apr 3

This is an overdue change, and may not be easy for everyone. I've brought my concerns to the CAR and they recognize that the way this is operationalized must be done with respect for the community.

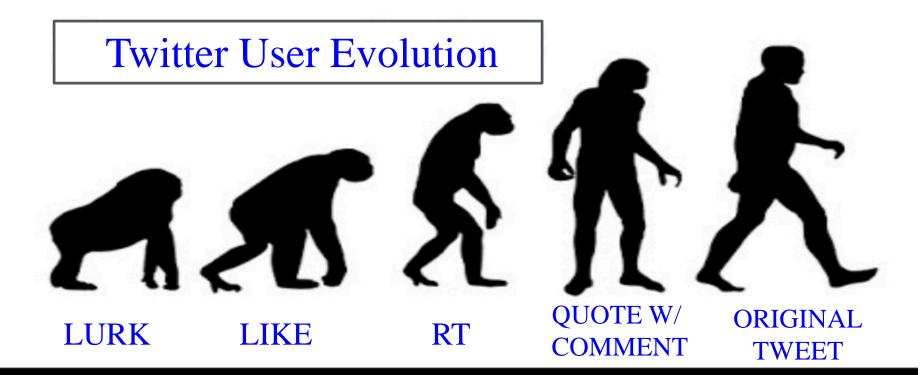
#### The Canadian Association of Radiologists @CARadiologists

The CAR MAP recently increased the minimum read number to 1,000 reads/year for radiologists. This new patient-centred standard is based on sound research and safeguards patients across Canada. Read our FAQ with the link below.

Show this thread







@choo\_ek Oregon Health & Science University





## 5 types of doctors you will meet on social media

DR. ERIC LEVI | SOCIAL MEDIA | JUNE 27, 2015







## DR. ERIC LEVI / KevinMD.com | JUNE 27, 2015

- 1. The knowledge distributor. These are the ones who frequently tweet and retweet various information, news, latest studies, guidelines, and opinions. They often have tens of thousands of followers, and are good at disseminating information.
- **2. The court jester.** The court jester is the one who entertains, enlightens and yet educates at the same time. They poke fun at important issues, sometimes even taboos, and they're often anonymous.





- 3. The social collaborator. There are lots of conversations about life. Lots of food photos and baby photos. Sometimes, the line between public and personal lives get crisscrossed. It can be painful to watch.
- 4. The relentless commentator. The devil's advocate. They seem to have an opinion on and a comment for anything and everything: some, very critical and negative. Their timeline reads like an angry verbal joust. There are always many sides to any story, and you get to learn from them. Remember the first rule of Twitter: Be respectful of others.





5. The thought leader. Here's the one everyone wants to be. The person who leads with contemporary ideas and tweets their sophisticated perspective to everyone. In some immeasurable ways, they are truly changing the world. The synthesis and harnessing of people and expertise.





## **Creating @NinaVincoffMD**







## **My Profile**







## **My Pinned Tweet**



Pinned Tweet



Nina Vincoff MD @NinaVincoffMD · 2 Jun 2018

My thoughts on the confusion about #mammography and #breastcancer #screening guidelines

#endtheconfusion

@BreastImaging @MammoSaves



### Are Mammogram Guidelines Confusing You

When should you start getting mammograms? Our radiologist decodes the conflicting (and confusing) guidelines.

thewell.northwell.edu



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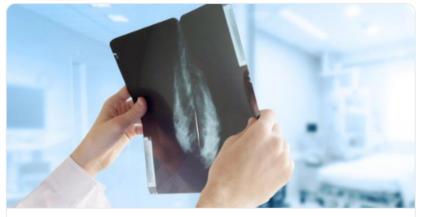




# Sometimes I Tweet in Haiku #radiologyhaikus



#### #radiologyhaikus



#### Breast tumor size has shrunk as mammogram becomes more widesp...

After American women began to adopt annual mammography screening in the 1980s, researchers say the average size of newly discovered breast t... upi.com





Nina Vincoff MD @NinaVincoffMD · 15 Sep 2018 Mammograms for all. Add ultrasound for dense breasts.

#### #radiologyhaikus

#endtheconfusion
@BreastDense @40not50 @MammoSaves

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Nina Vincoff MD @NinaVincoffMD · 4 Jul 2017 Help spread awareness. Screening tests need our support.

#### #radiologyhaikus

Now more than ever.

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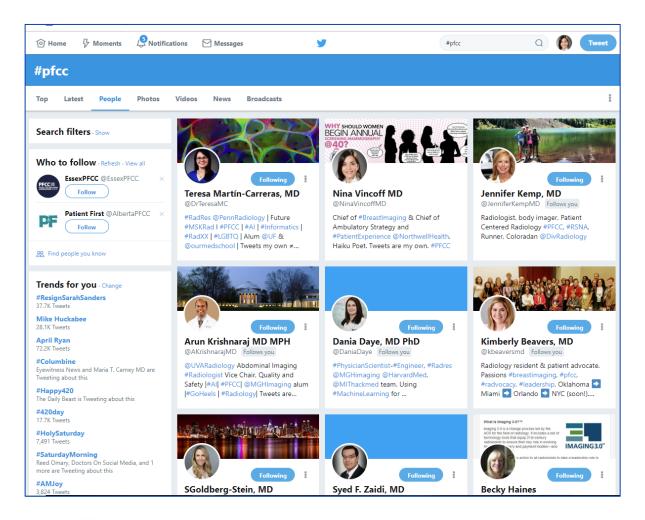
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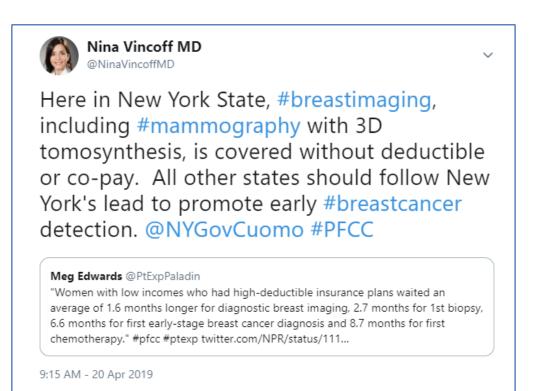
# Patient and Family Centered Care #PFCC







# Patient and Family Centered Care #PFCC









## **Amplification**







## **Amplification**









## @NorthwellHealth









Nina Vincoff MD @NinaVincoffMD





# Women in Leadership Women in Healthcare and Science



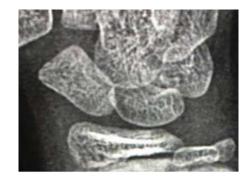






## **Women in Medicine Groups on Twitter**











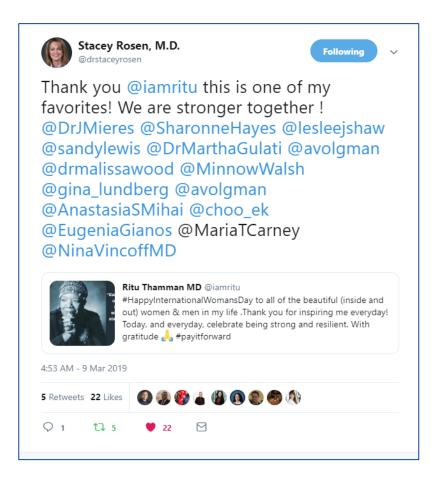








# Women Sponsoring Women #InternationalWomensDay

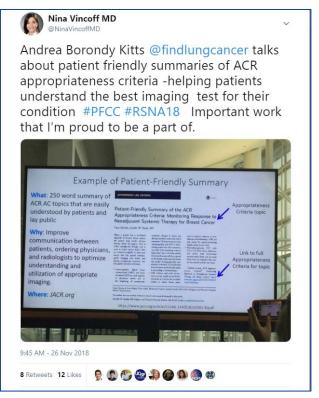


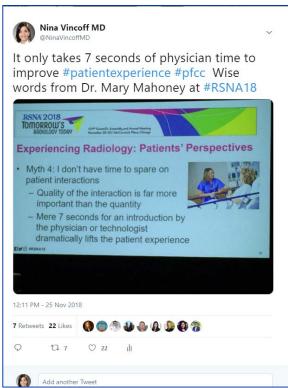






## **Tweeting the Meeting**







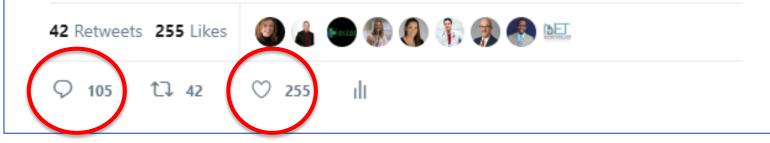






Hey #Medtwitter #somedocs @somedocs I was just asked to run a breakout session about "Using Social Media in Medicine and Healthcare" at an upcoming conference for #WomenInMedicine Any suggestions for topics, source material, or people to follow for inspiration?

5:11 AM - 23 Mar 2019







# And then this happened... Guess who sent me a direct message on Twitter?

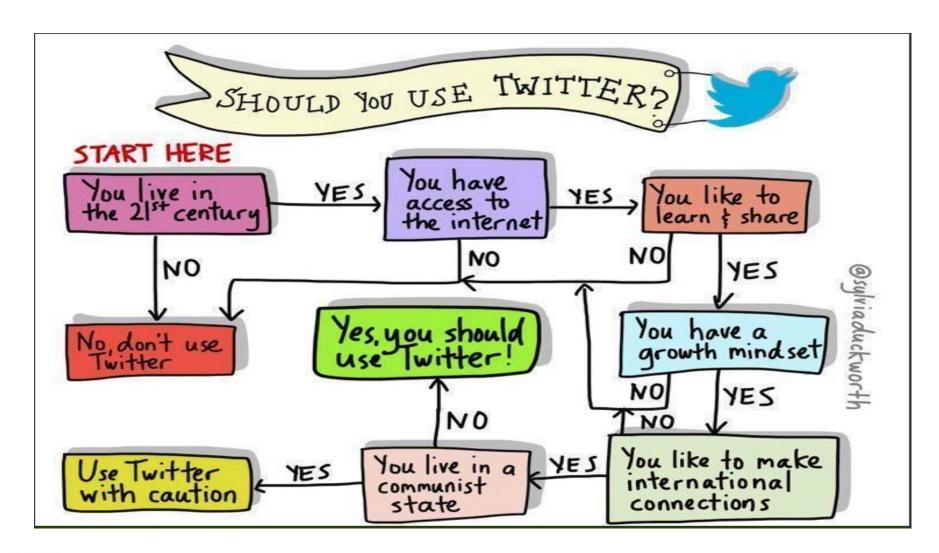






### Paula Gordon made a slide of one of my Tweets!











# Thank You!

For more information

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skapoor@northwell.edu





