Medical Education Journal Club
A Live Webinar Event

Topic: Organizational Factors Contributing to Incivility at an Academic Medical Center and Systems-Based Solutions

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Date: Tuesday, September 17, 2019

Time: 12:00pm – 1:00pm

Target Audience: All clinician-educators

Learning Objectives: Upon completion of this session, participants will be able to:
1. Describe incivility in the context of healthcare organizations
2. Identify potential contributing factors to incivility in the context of healthcare organizations
3. Identify individual and systems-level solutions to combat incivility

Registration Link: https://zoom.us/meeting/register/9df792b8d47cbbf07510d14dfea9e911

Join us from any location with a computer and dial-in by phone for audio.
Journal articles and online access instructions will be sent to registered participants in advance of the event.

Organizational Factors Contributing to Incivility at an Academic Medical Center and Systems-Based Solutions: A Qualitative Study.
Pattani R¹, Ginsburg S, Mascarenhas Johnson A, Moore JE, Jassemi S, Straus SE.


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