Medical Education Journal Club
A Live Webinar Event

Topic: Teaching Learners To Care For “Difficult Patients”

Jody E. Steinauer, MD, MAS
Associate Professor of Obstetrics, Gynecology & Reproductive Sciences
San Francisco General Hospital

Date: Thursday May 30, 2019

Time: 12:00pm – 1:00pm

Target Audience: All clinician-educators

Learning Objectives: Upon completion of this session, participants will be able to:

1. Discuss the medical and nursing literature about the “difficult patient”.
2. Describe the ways learners’ challenging clinical encounters interact with their identities and motivation.
3. Identify opportunities in your clinical learning environments to support learners when they feel negative emotions toward patients.

Registration Link:  https://zoom.us/meeting/register/8bb2178ec63a7c0834538d7d4481ef37

Join us from any location with a computer and dial-in by phone for audio.
Journal articles and online access instructions will be sent to registered participants in advance of the event.

What Makes "Difficult Patients" Difficult for Medical Students?
Steinauer JE, O’Sullivan P, Preskill F, Ten Cate O, Teherani A.

CME Accreditation: Northwell Health is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Credit Designation: Northwell Health designates this live activity for a maximum of 1 AMA PRA Category 1 credit™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Disclosure Policy: Northwell Health adheres to the ACCME’s Standards for Commercial Support. Any individuals in a position to control the content of a CME activity, including faculty, planners, reviewers or others are required to disclose all relevant financial relationships with commercial interests. All relevant conflicts of interest will be resolved prior to the commencement of the activity.

Planner and Speaker’s Disclosures: Alice Fornari, EdD, RDN and Jody E. Steinauer, MD, MAS have nothing to disclose.

Recognition of Program Support: An announcement of program support will be made to all attendees at the beginning of each Regularly Scheduled Session.